

Innospec Global Quality Policy



Innospec product quality is suitable for the intended use.

- Innospec employees provide quality products and services in a sustainable way and are committed to continual improvement of the Quality Management System and are focused on customer satisfaction to ensure we consistently meet customer requirements.

Innospec operations comply with applicable regulations.

- All activities concerned with the production and sale of chemical materials conform to relevant statutory and regulatory requirements.

Innospec cosmetic ingredients are manufactured to Good Manufacturing Practice principles as defined by the EFfCI.

- Innospec is committed to the following principles:
 - Manufacturing processes are clearly defined and controlled. Critical processes are validated to ensure consistency and compliance with their specifications.
 - Changes to the process are evaluated. Changes that impact product quality are validated as needed.
 - Employees are trained to conduct the activities described in production procedures and methods.

Innospec tracks progress against business and quality objectives.

- As required by current ISO 9001, progress toward quality system objectives is tracked by Innospec to demonstrate continual improvement of activities related to the production and supply of Innospec products.
- Innospec uses its core Innovation culture to strengthen our processes to provide sustainable Specialty Chemicals which always deliver value to our customers.
- Innospec objectives are directly aligned to the Companies' strategic direction whilst continuing to actively engage with and listen to our stakeholders.

Innospec ensures this policy is communicated.

- Innospec leadership understands the importance of Quality to its business and its customers and is committed to ensure this Policy is communicated, understood, applied and made available to all interested parties and stakeholders as appropriate.

Patrick S. Williams

President & Chief Executive Officer

Bruce McDonald

President – Performance Chemicals

Andrée Cross

Global VP of Quality – Performance Chemicals